

# ACTIVE SECURITY GROUP

## LOCKSMITH

www.activesec.com.au

## COMPANY PROFILE

[www.activesec.com.au](http://www.activesec.com.au)

- CCTV
- Access Control
- Security Systems
- Intercoms
- Automatic Doors (Shop front)
- Gates
- Roller Doors & Shutters
- Boom Gates
- Locksmithing
- Keys
- Locks
- Safes
- Electronic Keys
- Architectural Hardware
- Access Control
- Security Key Systems

### Integrated Solutions

Locksmith  
Electronic Security  
Automatic Doors & Gates



### Company Details

34 Scotland Street, Bundaberg QLD 4670  
(07) 4153 6242. | [admin@activesec.com.au](mailto:admin@activesec.com.au)  
CMC Queensland Pty Ltd  
ABN: 11 104 826 780  
Queensland Security Licence: 3245587

## Introduction

Active Security Group, part of CMC Queensland, comprises Active Lock and Key, Active Security Solutions, and Active Doorways. Established in 1995, Active Security Group is a regional business committed to delivering high-quality, technologically advanced security solutions throughout Queensland, Australia.

Our services encompass access control, surveillance, and vehicular security systems for commercial and domestic needs.

As members of Master Locksmiths Association of Australasia and ASIAL, with Director Craig McAdam having held an Executive role as Queensland President, and a previous Industry Chair position at Security Technology Industry Advisory Group, the Company stays current with industry knowledge.

Active Security Group excels in repairing and optimising the operational life of locks, safes, and access control systems. The Company's expertise extends to various sectors, from courthouses to schools, ensuring effective problem-solving and cost-effective services. Adept at identifying, designing, and enhancing security and access systems, ranging from basic to complex measures means that Active Security Group is a one-stop security shop.

## Objective

Active Security Group, as the service provider, aims to furnish clients with industry-leading, robust, and highest-quality security and access control hardware and equipment, encompassing both mechanical and electronic solutions tailored to individual needs. The company ensures that clients receive honest and professional guidance from a team of licensed, certified, and endorsed professionals.

## Green Policy

Active Security Group is committed to sustainability, minimizing our carbon footprint through paperless operations, fuel-efficient vehicles, and optimized travel. We prioritize re-use and recycling of surplus materials for projects and supply refurbished equipment to communities, reducing security expenses. Our commitment extends to conscientious waste management, energy-efficient practices, and encouraging staff to conserve energy.

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## Workplace Health & Safety

Active Security Group prioritises Occupational Health and Safety (OH&S) in the workplace, ensuring compliance with Australian legislative standards for a secure environment. The Company focuses on incident prevention, safe practices, hazard identification, and risk assessment, aligning with OH&S laws. It's a collective responsibility, necessitating cooperation, reporting of unsafe conditions, and suggestions for improvement from all team members.

An appointed officer oversees regular reviews to maintain a safe working environment. We remain committed to educating and training in accordance with Australian OH&S standards.

## Compliance

Active Security Group ensures compliance of access systems, emergency egress provisions, and doorways with legislative requirements and building codes. The company is highly attuned to specifications in the Building Code of Australia (BCA), Fire Legislation, Building Act related to Doors and Access, and the Disability Access Act. Active Security Group not only provides supply and installation of suitable systems but also offers consultation, assesses existing doors, and guarantees compliance with the latest legislative requirements.

## Technology

Latest product training, research, and access to industry leaders ensure effective catering to individual and corporate needs. The company expands its range, widely sourcing for absolute quality at a competitive price. Technological advances significantly improve physical barriers, intrusion protection, surveillance, access control, and automated systems. Active Security Group is confident in meeting customers' security needs, considering legislative requirements. Regular attendance at exhibitions and training is routine.

## Supporting Safe & Caring Communities

Active Security Group, under Director Craig McAdam, actively supports community initiatives, collaborating with Rotary to impact the less fortunate. The company provides direct disaster relief, supplying refurbished equipment to enhance security and reduce the need for extra policing and fundraising. This approach alleviates burdens on individuals and the community. Additionally, the company supports local clubs and non-profits, encouraging work-from-home flexibility to reduce time away from families.

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## Products & Services

### General Keys

The quintessential key system found in the majority of premises. It's the standard choice for domestic use, commonly installed during initial construction. These keys and cylinders provide a moderately strong solution suitable for smaller systems.

Not only are these keys easily accessible, allowing for immediate cutting, but they also offer customisation options. Personalise your keys with a variety of colours or imagery to suit your preferences.



### Master Key Systems

Efficient access management is achieved through a RESTRICTED SYSTEM, minimising keys and access to assigned individuals.

This involves a single key per person when feasible, no supply by external locksmiths or key cutting services, and no duplication without a signed written request—quantities and dates of all keys cut are recorded.

Damaged or snapped keys can be recut from records without the original, and these systems are characterised by stronger keys and cylinders. Notably, the restricted BiLock and ExperT systems, known for high pick resistance, provide optimal security among available key systems.



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## Products & Services

### Electronic Access Control

Electronic Access Control involves a wide range of access devices for buildings, rooms, lockers and more. This includes fingerprint readers, proximity readers operating from cards or fobs swiped across a sensor to allow access or even hand or retina scan identification.

Cards or fobs can be assigned individually to each door and allows for time and attendance to be fully recordable. Services provided include design, supply, installation and system maintenance of all types of access control systems.



**SALTO**  
inspired access



### Keyless Electronic Locks

Sophisticated security with convenience over traditional mechanical locks.

Electronic coding allows for the possibility of selecting individual user access, updating and maintaining currency of individuals and their accessibility, lost cards can simply be cancelled.

Systems can include not just proximity devices but Finger Print Recognition or Key Pads.

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## Products & Services

### Closed Circuit Television Systems

A wide range of cameras and surveillance equipment is readily available, including:

- Day Camera
- Night Camera
- Cable Installation
- Covert Systems

We provide end-to-end surveillance system services, covering supply, installation, maintenance, and design. Our Digital Video Recording supports 4 to 48 channels on a single unit, with features like record viewing, speed domes, dome cameras, remote recording, and monitors—all compliant with Liquor Licensing and Gaming regulations for optimal client solutions.



### Security Alarm/Intruder Detection Systems



In today's world, security is unavoidable. Specialised access control systems, key systems, gates, deadlocks, and electronic devices provide excellent security. Internal alarms and detection systems offer an additional defence line, with sensors alerting individuals, security companies, and authorities.

We offer Security Alarm and Intruder Detection Systems tailored to individual requirements, covering design, supply, installation, service, and maintenance.

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## Products & Services

### Automatic Doors

Automatic Sliding Doors, ideal for heavy-duty applications like shop fronts, accommodate openings up to 6 meters.

Our product range includes Automatic Swing Door openers, disabled access mechanisms, and emergency door openers. Operators, complete with self-cleaning stainless steel tracks, can be customised for new or existing requirements.

We provide comprehensive services, including supply, installation, and servicing, all in accordance with Australian Standards.



### Automatic Gates

Active Security Group possesses the capability to automate various types of gates, such as sliding gates, swinging gates, commercial roller doors, and boom gates. These can be operated using a key, remote control, or a swipe card/proximity device.

Our services encompass supply and installation, as well as maintenance and repair.



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## Products & Services

### Transponder Keys

Motor Vehicle Keys contain a computer chip which disables the car when not present.

When the appropriate key is inserted, the car requests the key to identify itself and if an embedded code is not present or incorrect it disables the ignition, preventing the car from starting.



### Key Services

- Vehicle Key cutting
- Programming
- Immobilisers
- Electronic Keys



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## Products & Services

### Locks & Architectural Hardware

This refers to hardware completing the functionality of doors, gates and the like.

- Door locks of various styles,
- Dead Locks,
- Door Knobs,
- Lever Handles,
- Door Closers
- Hinges.

Additionally Emergency Exit hardware can be supplied, Re Key facilities and Padlocks. Gate Latches for standard and pool applications, and Trailer locking devices are stocked.



### Safes

Safes vary with differing types of fire and insurance ratings. Ranging from small home safes to office, gun and key safes, the Active Security Group can recommend, supply and fit safes to suit a high range of needs.

Most new safes are fitted with digital combination locks, some with a key override. Security Key cabinets are ideal where key security is necessary (car dealerships, hotels, hospitals).

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### Biometrics Access

Biometric access is where we see technological advances in high end security measures. This involves access systems that utilise:

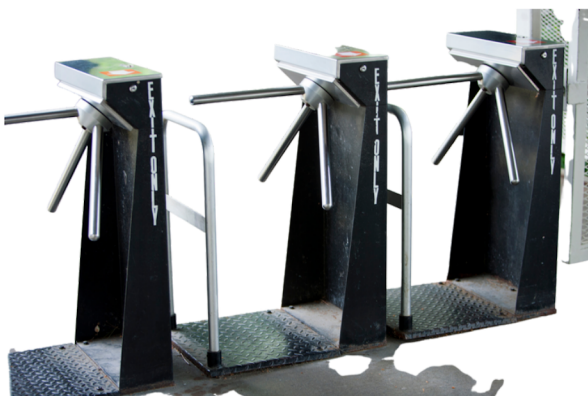
- Finger Print recognition
- Hand Detection,
- Retina Scanning (Eye) identification technology
- Voice Recognition / Analysis capabilities.

Optimal security measures for highest level requirements.



### Personal Access Systems

- Turnstiles
- Swing-Gates
- Tripod Barrier
- Swing & Revolving Doors



Our access control systems efficiently manage high-profile entrances, executive suite access points, and critical pedestrian flow environments. Versions include collapsible arms for emergencies and feature quality aesthetics with durable materials. Active Security Group also offers Project Management for Gate Installation.

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Active Security Group operates five service vehicles with experienced technicians and workshops equipped for specialised part fabrication, maintaining ample spare parts. They prioritise programmed maintenance in designated areas.

The company emphasises staying current with industry developments through technician training, in-house sessions, and knowledge transfer in conferences, fostering growth and best practices communication.

## Responding To Priorities

**Priority 1 – 1 Hour.** Immediate redeployment of the nearest available technician based on real-time location and task information.

**Priority 2 – 4 Hours.** Administration swiftly selects and schedules tasks to the nearest appropriate technician for service calls typically under 4 hours.

**Priority 3 – 24 Hours.** Administration allocates works to the next available technician, expecting completion well within 24 hours.

**Priority 4 – 14 Days.** Strategic scheduling considers works in the same area to minimize travel time, ensuring completion within a 14-day timeframe.

## Communication & Commitment

Active Security Group integrates a cloud-based system for streamlined work order and data transfer to smart devices. Live GPS tracking ensures efficient workflow, handling 30 to 50 daily actions. Communication is electronically managed by dedicated full-time staff. Operating 24/7, the company is committed to continuous operational innovations.

Representing all entities and leveraging collective resources, Active Security Group is dedicated to swift and efficient security solutions. The company's extensive experience, knowledge, and diverse product base contribute to achieving high levels of customer satisfaction.

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